

The following information below is for announcements, services, and resources available during our campus closure:

Information Central will be open and most active during business hours. In any developments or changes outside of regular business hours our Social Media & Communication's team will post updates as we get them.

Feel free to call 206-934-4030 or message us icons below will help us get to us. If you leave a voicemail, we will return it but please note it will be from a blocked number.

We also update this website to keep students informed. [Click here](#) to see it

Operations

Seattle Central is closed until April 27th, 2020. Core operations will be available once the “stay at home” order is lifted. After April 27th campus will still have limited access to the campus.

Please note: The follow information below is subject to change

The Spring 2020 Academic Calendar has been adjusted:

April 6 – Tuition due date

April 13 – SPRING QUARTER BEGINS

April 17 – Last day to withdraw with 100% refund (less processing fee). Last day to add/register (South)

April 24 – Last day to add/register—instructor permission required (Central and North). Last day to change audit/credit status without instructor permission.

April 29 – Last day to withdraw without a “W” appearing on transcript.

May 2 – Last day to withdraw with 50% refund.

May 13 – Development Day

May 29 – Last day to change/audit credit status—instructor permission required. Last day to withdraw (no refund)

June 19 – SPRING QUARTER ENDS

The following information below is for announcements, services, and resources available during our campus closure:

Announcement's

Classes

- Labs will depend on the program and structure of the class
 - Most Science labs will be able to move online
- Courses that cannot be offered online due to regulatory or accreditation requirements will meet in person while observing social distancing and hygienic best practices. (Culinary, Some allied health, PACT, ESL/BTS)
 - Information will be updated on students schedules in the next coming weeks for status on their classes
- Students can sign up for courses that are 100% online
- Faculty instruction will adapt as circumstances allow
 - We strongly encourage students to talk with instructors
- More information will be released to us Tomorrow 3/27 and Monday 3/30.

Work-Study Students

Work study is not open for new hires until further notice.

Current work-study students are able to work remotely (telecommute), assuming they can perform their necessary job functions remotely and that they have as much remote supervision as possible, considering the logistical challenges Meaning a reasonable and regular level of direct communication with their supervisor around daily tasks, production expectations, dealing with questions or problems that may arise while working remotely. Touch base with your supervisor.

All award conditions still apply:

- a. Students' may not exceed their maximum gross Work-Study award

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- b. Students' must maintain an enrollment level of 6 (eligible) credits for any quarter(s) they are working
- c. Students' may not work more than 19 hours per week during an active quarter; the winter quarter is still considered an active quarter

Federal and State Work-Study students who are unable to complete their Work-Study assignments as a result of the closure, and their job duties do not allow them to work remotely may still receive their winter quarter Work-Study allotment, providing:

- The student did not turn down the opportunity to work remotely
 - The student continues to check-in with their supervisor and track their time in TLR
- The student does not exceed their maximum gross Work-Study award
 - The student maintains an enrollment level of 6 (eligible) credits
 - The student does not work more than 19 hours per week
- All Work-Study Students' must stop working prior to the first day of the spring quarter

Veterans

Student veterans whose colleges shift to online classes in response to the coronavirus outbreak would have their Post-9/11 GI Bill benefits protected under legislation. The new law allows for VA to continue to pay benefits regardless of the fact that the program has changed from resident training to online training. Also, students will continue to receive the same monthly housing allowance payments that they received for resident training until January 1, 2021, or until the school resumes normal operations of resident training.. There is no action required from a GI Bill student.

The following information below is for announcements, services, and resources available during our campus closure:

If you have questions about your specific circumstance, please contact the Education Call Center at: 1-888-442-4551 between 8 AM and 7 PM Eastern Time, Monday-Friday. In addition to that you can email Kerry Holifield Jr

Financial Aid

Financial Aid will be working remotely & will be without access to student files. They'll be able to answer general financial aid questions, but some questions will have to wait until we return to campus.

They will take in person operations once the "Stay home, Stay healthy" Order is lifted. Please note: At a limited basis.

- FA refunds will be dispersed April 13th *Subject to change
- They will be processing all their spring quarter FA files for students who met the application deadline. They are accepting electronic signatures for the various forms they need to submit to them.
- Students can call and leave a message on our main line 206-934-3844 and we'll be monitoring voicemails remotely.
 - For a quicker response, we are encouraging students to submit questions to our office email which we'll be monitoring daily
 - At this time, we aren't holding virtual meetings with students while working remotely
- Students can submit any paperwork to our email or through the Financial Aid Portal (<https://www.fas.ctc.edu/portal7/?col=062>) and our staff will update each students' record once we return to campus

Services

Admissions

They are still processing web applications and transcripts and available by email.

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Registration

Available by email.

They will take in person operations once the “Stay home, Stay healthy” Order is lifted. Please note: At a limited basis.

Advising, the Transfer Center, Cooperative Ed, Service Learning, etc

Will be providing fully remote services through April 24th.

Cashiers

Spring quarter tuition has been extended to a new deadline of Monday, April 6th. Cashier services will be available but limited

They will take in person operations once the “Stay home, Stay healthy” Order is lifted. Please note: At a limited basis.

Campus Bookstore

The bookstore is closed to the public through April 6th. They are still managing correspondence through emails as store access and staffing allow.

- **Rentals:** Students who have rented textbooks for the Winter quarter: the due date for rentals is still the same (Wednesday, March 25th), but they have extended the date that people would get charged in order to allow students more time to return their rentals. The “grace period” lasts through Friday, April 6th.

The following information below is for announcements, services, and resources available during our campus closure:

- When shipping rental books back they should include their order number and/or phone number that was given at the time of rental
- Rental textbooks can be shipped back to the store, and students can print a free UPS return shipping label from our website; quick link: <http://bit.ly/2zIBDj1> This label can only be printed once, so all of rentals must be shipped back together.
- **Spring Quarter Book Purchases:** As of now we do not have in-person purchases and are encouraging students to place online orders for their textbooks and required materials. We have waived all shipping costs for the duration of the remote instruction period. Due to limited staffing and store access there may be a delay in shipping. We are working with each campus to determine what days and hours we will be able to have in-person services. In addition to email updates, please utilize these links to frequently updated information about our services:
 - Facebook: bit.ly/CentralBookstoreFB-COVIDUpdate
 - website: seattlecentral.bncollege.com
 - phone: 206-934-4148
 - email: sm232@bncollege.com
- **Vouchers:** We have now included a voucher option for online purchases for those who use Financial Aid. The tender option will read as "Voucher with Student ID." Students should check in with their Financial Aid counselor first before submitting an order.
- **Students without PayPal, Credit/Debit or Financial Aid:** For students who need to make cash purchases, we encourage them to purchase either

The following information below is for announcements, services, and resources available during our campus closure:

Barnes and Noble gifts cards or any credit-based gift cards, i.e., Visa, Mastercard or American Express, at outlets like grocery stores. They can use these gift cards to make online purchases on our websites. Credit based-based gift cards should be used as a credit card when checking-out; the gift card option is used strictly for Barnes and Noble gift cards.

- **Students who require in-store pick up:** In-store pickup has now been disabled on our websites. We are working with each campus to determine how we will be able to manage in-store pickups from now until April 6th. Once in-store pickups of required materials becomes a possibility we will update everyone as soon as possible and enable the option on our websites.

Counseling Center

Closed until April 13th,2020 *Subject to change

For Crisis resources please visit <https://seattlecentral.edu/campus-life/student-support-and-services/counseling/community-resources>

Health Education Center

Closed until April 6th, 2020 * Subject to change

Library

Closed until April 6th, 2020 * Subject to change

They will taking in person operations once the “Stay home, Stay healthy” Order is lifted. Please note: At a limited basis.

International Students

Information for International Students! The Seattle Colleges has created a website with up-to-date information on the college. You can reach this website here:

<https://intl.seattlecentral.edu/coronavirus.php> . We encourage you to visit this site

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and look at the information. It will updated daily as we have more information on the upcoming Spring quarter 2020.

Workforce Services

Workforce Services' office is closed until further notice from the Colleges.
Students can get ahold of Workforce Services by calling 206-934-3854

Student Support Programs

All student support program services will be accessed via e-mail.

Seattle Maritime Academy

Closed until April 13th, 2020 *Subject to change

Disability Services

If you have questions or need assistance regarding accommodations or accessibility please contact us at DSS.Central@seattlecolleges.edu. We will be monitoring messages and emails and responding during regular business hours, Monday through Friday, 8:00am to 4:30pm.

Cebrina Chavez is also available to meet via phone appointment. Phone appointments can be made by contacting the office at DSS.Central@seattlecolleges.edu

If you are requesting interpreters for spring quarter, please email signlangreq.central@seattlecolleges.edu and include your class schedule.

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Continuing Education

The Continuing Education department will be closed to the public but will be responding to email on a regular basis use conted.central@seattlecolleges.edu.

They are still collecting registrations for spring quarter and issuing certificates for completed winter classes.

The Healthcare & Human Services programs

Closed until April 6th, 2020. Will be available to answer questions remotely Monday-Friday via the division. *Subjected to change.

division email: AlliedHealth.Central@SeattleColleges.edu and Ed-HumServ.central@seattlecolleges.edu

Testing Center

Aleks (Math placement) is available online.

ALEKS testing arrangement is considered a temporary accommodation. *They will taking in person operations once the "Stay home, Stay healthy" Order is lifted. Please note: At a limited basis.*

The time limit for the test is still 2 hours, and the maximum number of questions is still 30 (but may be less).

- The student must complete all questions to receive a score. If they do not at least answer "I don't know" to every question, ALEKS will automatically delete the test without grading it, and the student will have to take it again.

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- Students may only take the test 2 times. (An initial test, and one re-test, if the student wants to try again).
- There is a mandatory 48-hour cooling-off period between the first test and the re-test. ALEKS will unlock the re-test automatically after that time.
 - It is recommended that students study with the ALEKS preparation modules before re-taking the test, but this is not required.
- Students will see their results immediately after finishing the test. They may print copies at home. An electronic copy will be sent to the Testing Office, and usually be uploaded to the student's record the next business day. (Please be patient: we expect to be handling math placement for the entire district.)
- The fee for the test is ~\$20, including tax, and paid directly to ALEKS online. It includes the 2 tests and access to the study system for 6 months.
 - Fee waivers are still available, but please contact the Testing Office directly, once the student has been granted a waiver (testing.central@seattlecolleges.edu). Handling waivers remotely is a bit more complicated than the usual process.

Mitchell Activity Center

The MAC will be closed until April 24th. We will not be offering any services until the college is up and running again.

The Career Center

Offering online appointments with anyone on our team. Schedule an online appointment through Starfish

If you're a current student, schedule online through [Starfish](#) using your

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MySeattleColleges credentials (same log in information as used for on-campus wifi access).

After making your appointment, download [Zoom](#) on your computer or phone and check your seattlecolleges email for further instructions.

If you aren't a current student or if you need assistance on scheduling, email us at careerservicescenter@seattlecolleges.edu.

Parking and Transportation:

The transportation staff will continue to mail out Spring Quarter parking permits to those who have ordered them online. We will be unable to assist students if they are experiencing issues ordering online; we advise these students to wait until we reopen to purchase the permit in person. The parking garage will be open and operating.

Tutoring

SAM and BE tutoring centers closed until April 20th.

We also continue to offer eTutoring online (through the Western eTutoring Consortium) for all current students. Services provided include a Writing Lab, Live tutoring (via Zoom) and eQuestions.

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Resources for Students

More detailed list of resources by [clicking here](#)

For Self Care & Tips from our community (Students and All) [click here](#) for the full list

For anyone to add to the list fill out this form by [Clicking here](#)

Hygiene

Urban Rest Stop is a place people can shower and do laundry, still providing services. Call to get on the list ahead of time

1924 9th Ave. | 206-322-0110

2014 NW 57th St. | 206-258-3626

1415 NE 43rd St. | 206-327-0744

Food

Food banks are doing disbursements at the same time they usually do; most have moved to distribute pre-packed bags to go.

Jewish Family Services – 1601 16th Ave | 206-461-3240

Byrd Barr Place – 722 18th Ave | 206-812-4940

Immanuel Community Services – 1215 Thomas St | 206-622-1930

<https://www.northwestharvest.org/sodo-community-market>

Northwest Harvest: effective March 12, No ID required. All are welcome.

SODO Community Market is located in Seattle's SODO neighborhood at 1915 4th Ave S, near the corner of 4th Ave S & S Holgate St.

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HOURS *Subject to change

1. Monday 1:30 p.m - 7:30 p.m.
2. Tuesday CLOSED
3. Wednesday 8:00 a.m. - 2:00 p.m.
4. Thursday CLOSED
5. Friday 8:00 a.m. - 2:00 p.m.

Computers/Internet Access

1. Comcast Customers might be able to take advantage of a free/reduced cost for their home web service. They are also offering 60 days of free WiFi on XfinityWiFi Networks, frequently available throughout Seattle.
 - a. <https://www.internetessentials.com/Apply>
2. You can purchase a discounted WiFi Hotspot and get service for \$10 monthly
 - a. <https://connectall.org/internet/mobile-citizen-internet-package-coolpad-surf-mobile-hotspot-first-month-internet-payment.html>
3. The 301 at Health Education Center /PAC
 - a. 1200 12th Ave South, Seattle, WA 98144

Childcare

1. Boys & Girls Club of King County will provide child care at nine locations around the Seattle metro area. In King County, Boys and Girls Clubs will be extending hours and programs at 12 of its centers as an option to families looking for a place to turn. Families with memberships currently pay a \$50 monthly fee and then \$25 per day per child. For teens, there is no additional daily fee. Scholarships are available. To search for a location near you, go to <https://positiveplace.org/clubs/>

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2. A Facebook group called “Seattle Help for Parents & Caregivers During Covid-19 Outbreak” was started on March 11: <https://tinyurl.com/tro75ld>

The purpose of this group is to establish a forum for parents, nannies, and caregivers in need of help during the Covid-19 outbreak to connect with their parents, help, and resources. If you need childcare while schools are closed, help with pick up or drop off, meals or groceries delivered, or anything else for you and your children, please find your locations thread. You can do so by searching the group and making a post in your location so someone in your area can help you or you can offer a service.

1. Another Facebook group called “SPS COVID 19 school closure parent survival page”: <https://tinyurl.com/rghss73>

Emergency Financial Assistance

1. Employment

- a. Unemployment Insurance is being extended to cover full and part time employees impacted by the coronavirus

i. <https://esd.wa.gov/newsroom/covid-19>

- b. Bartenders who have lost hours can apply for a grant:

i. <https://www.usbgfoundation.org/beap>

2. **Rent**

- a. The City of Seattle has passed a temporary moratorium on residential evictions
- b. 2-1-1 can budget you into county resources allocated to different community agencies.
- c. You can also call agencies directly; agencies in Capitol Hill doing emergency rental assistance:

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- i. Salvation Army: 206-447-9944
- ii. St. Vincent dePaul: 206-767-6449
- iii. Wellspring: 206-902-4275
- iv. Jewish Family Service: 206-461-3240

3. Utilities

- a. Seattle City Light is keeping all electricity on during the emergency.

They also have a discount program

- i. <https://powerlines.seattle.gov/2020/03/12/coivd19assistance/>

- b. Energy Assistance Programs can significantly decrease your energy costs throughout the year.

- i. <https://www.utc.wa.gov/consumers/energy/Pages/energyAssistance.aspx>