

VOLUNTEER OPPORTUNITY

(Updated: 8/11/25)

Position Title: Urban Rest Stop Volunteer - Ballard

Agency Name: Low Income Housing Institute

Agency Description: The Low Income Housing Institute develops, owns and operates housing for the benefit of low-income, homeless and formerly homeless people in Washington state; advocates for just housing policies at the local and national levels; and administers a range of supportive service programs to assist those we serve in maintaining stable housing and increasing their self-sufficiency. In 2015, LIHI started building Tiny House Villages as a response to the homelessness crisis and as a replacement for tents. Tiny houses offer tremendous benefits over tents – they are safe, weatherproof and lockable – and the Tiny House Villages allow residents to reclaim their dignity and get on a path to permanent housing, employment and connection to supportive services.

Position Description: As a volunteer at the Urban Rest Stop, you will learn about the inequitable disparities many homeless individuals face and assist them from overcoming barriers. In this fun work environment, you will be responsible for:

- Greeting and assisting Urban Rest Stop patrons who use the bathroom, shower, and laundry facilities
- Through cleaning of every shower
- Wiping down inside washers, laundry baskets, and bathroom counters
- Connecting patrons to needed resources
- Maintain a high standard of facility cleanliness and service, following agency standards
- Restock and control inventory

There may also be opportunity to improve and revamp promotional and marketing materials such as the website and pamphlets.

Logistics: Site served by the #44 bus route; Urban Rest Stop is located in the Cheryl Chow Apartments; Orientation and all training provided at the first volunteer event

Qualifications:

COVID-19 vaccination preferred

Masks required due to patron facing, hygiene oriented tasks

Carpentry experience valued, but not required

Total number of weekly hours: 2 or more

Days/Hours: M-F 7am-10:30am, 11:30am-3:30pm

Number of openings: 2 per shift

Start Date: Continuous

Address: 2014B NW 57th St

City, State, Zip: Seattle, WA 98107

Contact Person: Katrina Mundt

E-mail Address: katrina.mundt@lihi.org

Phone: 206-258-3626

Mailing Address (if different from physical location): 1253 S Jackson St., Seattle, WA 98144

Web Address: www.lihi.org

Application Instructions: To set up a volunteer DATE and TIME, call the Ballard Urban Rest Stop at (206) 258-3626 and ask to speak to Katrina Mundt OR Jeff Glispie between the hours of 6:30-10:30am and 11:30am-3pm M-F.