Work-Study On-Campus Job Description

Job Title: Financial Aid Work Study

■ Pay Range: \$ 18.69

■ Start Date: **ASAP**

Quarter(s) Needed: Fall-Spring 2023-2024

Hiring Department: Financial Aid Office

Contact: michael.j.curtis@seattlecolleges.edu

Preferred Method of Contact: Email

■ Number of open Positions: **2-3**

■ Hours needed: **Anytime between 8 AM - 4:30 PM**

Job Duties:

- Provide guidance and customer service in person to prospective and current students regarding financial aid
- Answer the main phone line, main email account, Zoom and student chat with excellent communication skills and grammar.
- Track in documents submitted to the Financial Aid Office from prospective and current students for purposes of obtaining financial aid.
- Provide assistance with ctcLink data entry.
- Organize financial aid files in file room and additional paperwork in the office.

Minimum Qualifications:

- Ability to operate office equipment.
- Ability to read and verify data and prepare various materials.
- Ability to exchange information on the phone or in person.
- Familiarity with Microsoft Excel, Microsoft Teams, Zoom, and Outlook

Notes:

• Preferably a long-time/ year long position

Student Financial Aid & Veterans Affairs financialaid.central@seattlecolleges.edu
Direct: 206-934-3844

