



What is TutorMe?

TutorMe is an online tutoring platform that connects students to live tutors, 24 hours a day in over 300 subjects, right from their home. Their network of over 10,000 verified tutors has helped more than half a million students improve their grades, understand difficult concepts, or just get help with simple questions! Students can even have their papers reviewed using TutorMe’s Writing Lab, which provides detailed feedback on their essays or reports in less than 12 hours.

Who are the tutors at TutorMe?

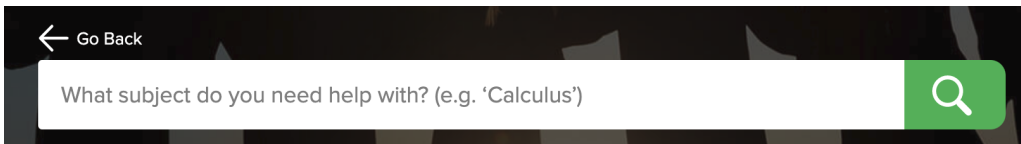
Tutors are highly vetted and background-checked. 78% of TutorMe tutors hold an advanced degree, and all tutors complete a training with TutorMe that aligns to CRLA Level One, the college-level tutoring standard. Our tutors are subject experts in multiple fields, from kindergarten all the way to post-grad.

How do I access TutorMe?

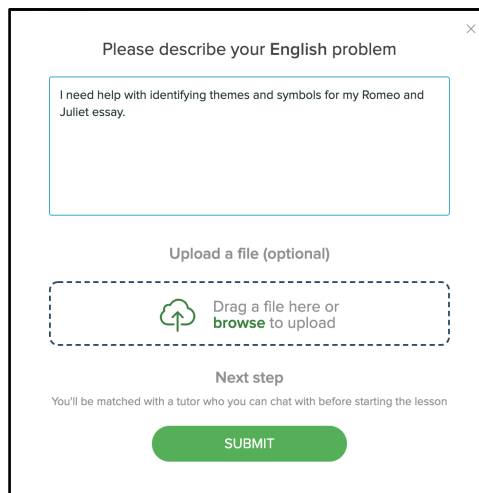
Just click the TutorMe link in Canvas to be automatically logged in to your school account. You should *not* go directly to TutorMe.com, since this will not log you in and you’ll be unable to access tutoring.

How do I find a tutor?

Once you’ve logged in, you can click the green button labelled “Connect with a Live Tutor”, then select the subject you’d like help with.



Once you’ve selected the subject, you can add more details about what you’d like help with - for example, “I need help with my English homework” or “I don’t understand these calculus problems”. You can also upload any assignments you have on this screen:



Once you've connected with a tutor, you can choose between chat, audio/video, and screensharing to work with the tutor in a shared learning space.

What should I do if I have trouble accessing a tutor or has trouble logging in?

Click on the chat support icon on the bottom-right corner of TutorMe.com, and you'll be connected to our Customer Support team so they can solve your issue!

How does TutorMe make sure the tutoring sessions are helpful and professional?

All lessons and messages on the TutorMe site are monitored and recorded, using both state-of-the-art software and our in-house Quality Assurance team. Administrators from your school can access the transcript from your student's lessons. Students and tutors also have the opportunity to rate each other when the lesson is complete.

What if I really like working with a certain TutorMe tutor?

You can 'Favorite' the tutors that you like, so that you can easily see which ones you'd like to work with again. The Favorite tutors will appear on the right hand side of the screen when you log in, so you'll be able to see if that tutor is available.

Can I schedule a session in advance?

You can chat directly with a tutor through the TutorMe platform to arrange a time to meet. TutorMe rules require that students and tutors always use the TutorMe platform to communicate, for everyone's safety.

Do you have videos to watch about how to login and access a tutor?

Yes we do! Click [here](#) to see it.