Program: Applications Support
Snapshot on: 12 December 2007

ENTRY REQUIREMENTS:
- COMPASS ENG 101 eligibility
- MAT 098 eligibility

PATHWAYS:
- I-BEST
- Running Start
- High School Graduate
- GED
- International Programs

Compu-Lab
Workforce
Financial Aid
Worker Retraining
Women's Programs
Disability Support
Career Center Advisor
Computer Lab

Vendor Certificate

Intended Learning Outcomes:
1. Information technology operations business management
2. Issues affecting computer system upgrade/purchase decisions
3. Current computer technology trends and making decisions and carrying out tasks/projects
4. Create and use relational databases
5. Install and configure hardware and software in a Windows environment
6. Install, configure and use Internet browser software
7. Design, create and modify spreadsheets to create associated charts and graphs, and to create and use macros
8. Apply spreadsheet principles to business problems